# Americans with Disabilities Act Role of the ADA Coordinator

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### New England ADA Center is one of ten ADA Centers

Funded by the National Institute on Disability and Rehabilitation Research



1-800-949-4232

## **Institute for Human Centered Design**



## 200 Portland St Boston

An international design non-profit dedicated to enhancing the experiences of people of all ages and abilities through excellence in design.



### What Is ADACC?

- Non-profit established in 1992 to promote voluntary compliance with the ADA;
- The official affiliate of the New England ADA Center;
- Operates on a voluntary basis;
- Is membership organization that provides training and technical assistance benefits.

### Structure of the ADA

Title I Employment

Title II State and Local Governments

Title III Public Accommodations and Commercial Facilities

Title IV Telecommunications

Title V Miscellaneous

# Department of Justice ADA Title II regulations

28 CFR Part 35

Nondiscrimination on the basis of disability in state and local government services

www.ADA.gov

## Who's Protected Under the ADA?

A person who

currently has a disability

- has a record or history of a disability or
- is regarded as having a disability

# Definition of Disability First Part

An individual who currently has

a disability

(physical or mental impairment that substantially limits a major life activity)

## **People with Mobility Disabilities**

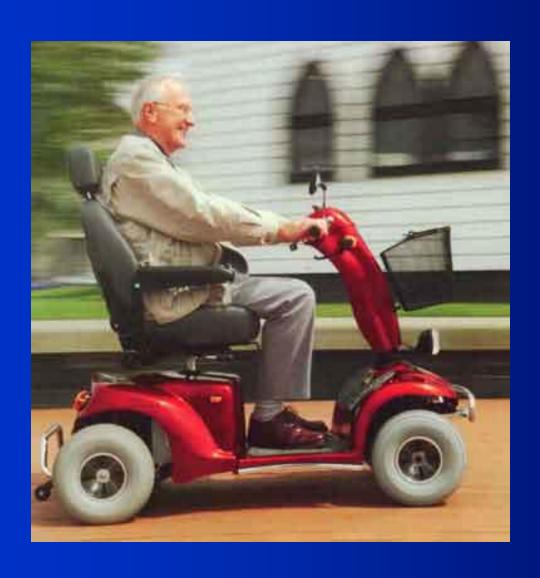




## **People with Mobility Disabilities**



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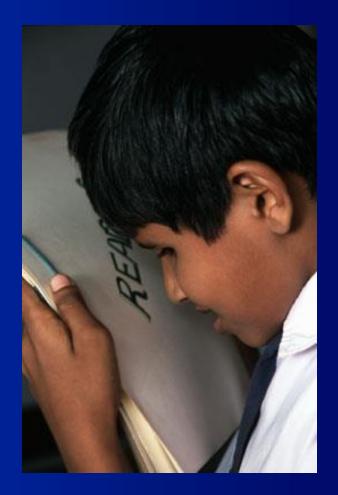






## People with low vision





## People who are blind





## People who are deaf using sign language





## People who are hard of hearing





## People with intellectual disabilities





# People with disabilities that may or may not be apparent

**Epilepsy** 

**Psychiatric illness** 

**Tourette syndrome** 

**Traumatic brain injury** 

# People with disabilities that are (usually) not apparent



Diabetes
Cancer
Learning disabilities
Etc.

## Who's Protected?

An individual who

has a record or history of

a disability

## **Example**

Mr. D had cancer eight years ago. For a year he was ill, had difficulty walking and was unable to work.

Mr. D has been cancer and symptom free for six years.

He applies for a job in a small town. The employer doesn't hire him because of concerns that he will have a relapse, be absent and insurance rates will increase.

He is protected from discrimination under the ADA based on his history of disability.

# Definition of Disability Third Part

An individual who

is regarded as having

a physical or mental impairment

## Example

Ms. A has facial scars from a fire that occurred when she was young.

A county museum does not allow her to volunteer because of concerns about peoples' reactions to her.

She is protected under the "regarded as" part of the definition.

# Who Else? Association

Mr. G has a son with autism. He applies for a job.

Again, small town, the employer knows Mr. G's son has autism and is concerned that Mr. G will be absent too much and doesn't hire him.

Mr. G is protected under the ADA due to his association with a person with a disability.

# Questions before we move on to Administrative Requirements and Role of ADA Coordinator?

# ADA Title II Administrative Requirements

- 1. Conduct a Self Evaluation
- 2. Provide Notice and Information
- 3. Adopt a Grievance Procedure
- Develop a Transition Plan (concerning structural modifications)
- Designate at least one employee to coordinate ADA responsibilities

# 1. Conduct a Self Evaluation 28 CFR 35.107

### Required of all public entities

- Evaluate services, policies, and practices
- Make necessary modifications
- Conduct by July 25, 1993
- Department of Justice recommends upgrading

# 2. Provide Notice and Information 28 CFR 35.106

Required of all public entities.

#### Include:

- Your compliance with the ADA
- How to request accommodations
- Information about accessible facilities and activities (put info on website)
- How to complain

# 2. Provide Notice and Information 28 CFR 35.106

### Department of Justice has a model

- ada.gov
- Project Civic Access (bottom of page)
- Settlement agreements

# 2. Provide Notice and Information 28 CFR 35.106

#### Distribute:

- Website
- Conspicuous locations (buildings)
- Municipal report
- Public service announcements
- Upon request

## 3. Adopt a Grievance Procedure 28 CFR 35.107

Required if public entity has 50 or more employees

- "Prompt and equitable" resolution of complaint
- May use an existing grievance procedure
- Department of Justice has a model
  - ada.gov
  - Project Civic Access
  - Settlement agreements

# 4. Develop a Transition Plan 28 CFR 35.150

Required if public entity has 50 or more employees

- List of structural barriers
- Methods to make accessible
- Target dates
- Who's responsible
- Complete work by January 25, 1995!!
- Department of Justice recommends upgrading

## 4. Develop a Transition Plan 28 CFR 35.150

People with disabilities and organizations representing people with disabilities to participate in the development of the plan.

A copy of the transition must be made available for public inspection.

# 5. Designate at least one employee to coordinate ADA responsibilities 28 CFR 35.107

Required if public entity has 50 or more employees

- Usually called "ADA Coordinator"
- Rarely a full time job
- Could be more than one person
- Example: state college (3 people)
  - Employment
  - Student services
  - Parents and public

# ADA Title II Administrative Requirements

## All municipalities

- Conduct a Self Evaluation
- 2. Provide Notice and Information

Municipalities with 50 or more employees

- 3. Adopt a Grievance Procedure
- 4. Develop a Transition Plan (concerning structural modifications)
- Designate at least one employee to coordinate ADA responsibilities

# Reality of Role, Responsibilities and Duties of the ADA Coordinator

- Systems change agent
- In-house consultant for employees committees and boards
- Arbitrator of conflict
- Herder or manager of compliance
- ADA busybody

# Reality of Role, Responsibilities and Duties of the ADA Coordinator

- 1. An addition is planned for the library.
- 2. The town sponsors a weekend "Old Home Days" event.
- 3. The recreation department is starting an overnight camp program.
- 4. The public works department wants help prioritizing curb ramp improvements.
- 5. The library has an issue with a patron who has a service animal and another who is allergic to dogs.
- 6. Etc, etc.

### Resources

New England ADA Center

800-949-4232

www.NewEnglandADA.org

ADA Coalition of CT (ADACC)

860-297-4383

www.adacc.net

Department of Justice

800-514-0301

www.ada.gov

## **End of Slides**

**Questions/Discussion??**